Date:

Dear

Re: Information, advice and guidance related to Apprenticeships

Following our recent discussion, during which we explored apprenticeship opportunities, I have distilled the key points from our conversation.

Your expressed interest lies in the apprenticeship program for Team leader Level 3, offered by Get SET Academy, which you have identified as your preferred training provider. This type of apprenticeship entails a combination of employment and a structured training curriculum.

Specifically, the Team leader Level 3 apprenticeship spans a duration of 18-21 months and encompasses the development of Knowledge, Skills, and Behaviours. The knowledge-focused aspect of the program includes comprehensive coverage of the following modules:

1. **Leading People: -** Learning how to implement leadership styles, coaching methods and change management when managing a team.
2. **Managing People: -** Learning how to implement management models and motivation techniques to enable achievement of operational objectives.
3. **Building Relationships: -** Understand the significance of relationship management and conflict management in the workplace.
4. **Communication: -** Learning how to use communication methods effectively and how to chair meetings in the appropriate manner.
5. **Operational Management: -** Understand the significance of implementing organisational strategies and plans to achieve objectives.
6. **Project Management: -** Understand how to deliver a project and manage outcomes to achieve results effectively.
7. **Finance: -** Understand the organisational governance and compliance processes involved when managing a budget.
8. **Awareness of Self: -** Understand the impacts of self-awareness and emotional intelligence on yourself and others.
9. **Management of Self: -** Learning how to manage time, priorities, and deadlines.
10. **Decision Making: -** Learning how to solve problems and make decisions.

As an apprentice you will be required to attend regular workshops and undertake any work or tasks allocated, this could include:

- Supporting and leading your team in their daily activities, this will assist in generating evidence
- Complete questionnaires/workbooks
- Create a portfolio of evidence – this may move to being online
- Extended mini projects as part of the portfolio – if required
- Prepare and attend progress reviews
- Participate in observations
- Liaise with other team leaders and or managers

Once you have completed all your learning and development activities as mentioned above you will go through a gateway stage. This is where the employer and your tutor ensure that you have completed everything, they will take

you through a mock interview and observation to ensure that you are ready for the end point assessment which will be carried out by an independent End Point awarding organisation.

End point assessment:
You will need to demonstrate competency against Pass/Merit/Distinction criteria through:

1. Online Multiple Choice Test
2. A competency based interview
3. Assessment of portfolio
4. Professional Discussion which will also cover what may have been missed through the observation

Prior to the start of the apprenticeship, you as the apprentice will undertake initial assessments to identify your starting point, they will include:

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- A vocational skill scan related to the apprenticeship standards. This will help to identify any skills or knowledge that you already have and indicate a starting point. An Initial assessment for Maths and English.
- Cognassist – to identify additional learning support if required.

I informed you about the minimum 20% off the job (6 hrs per week if working more than 30 hrs per week), this means that all your apprenticeship activities will be completed during working hours. You will need to maintain a log of these activities for audit purposes. You do not financially contribute towards the apprenticeship.

As an employee, your employer will need to agree an Apprenticeship Agreement with you, and we will complete a training plan (your individual learning plan) which you the employer and GSA must agree and sign. This includes all the learning that you will go through and the support you will receive from GSA. We will also include what off the job activities you will undertake and how GSA will support you.

You will be on their payroll and supported for the duration of your apprenticeship. The employer will also allow for off the job learning which was also explained. There is no financial contribution from you. The duration of the apprenticeship programme will vary depending on how many hours worked and the minimum time required to complete.

We also require your permission to access your personal learning records, allowing us to gain insights into your educational qualifications and progress.

Please confirm you have read and understood all the above information and confirm giving us permission to access your personal learning records.

If you have any questions, please do not hesitate to call me.

Yours sincerely

Moosa Chohan