

# Pharmacy Services Assistant Level 2



## Course Overview

A Pharmacy assistant will be involved in supporting the supply, preparation and assembly of medicines and products, which will be issued to patients and other healthcare professionals. The assistant will also assist in providing advice to patients to ensure they are using their medicines effectively.

They will be responsible for ordering and receiving medicines, as well as their storage, disposal, and return. They will understand healthy lifestyle choices and relevant screening services. They will understand and work to standard operating procedures (SOPs), a set of step-by-step instructions compiled by their organisation to help staff carry out routine operations.

## Duration

12 to 15 months

## Course Contents

The modules you study will include:



Level 1 Qualifications in English & Maths (if not already achieved)



Dispensing and supply of medicines and medicinal products



Communication, pharmacy law and ethics



Health & Safety in the workplace



Person centred area



Teamwork

## End Point Assessment (EPA)

The EPA takes place once you have completed your on-programme learning and will comprise:

### Knowledge Test Multiple Choice Test (90 minutes)

A multiple-choice test is an effective way of accessing the associated knowledge and skills for this occupation as there is a substantial quantity of theories, psychological practices and safeguarding knowledge before competence can be confirmed.

### Simulated Observation with Question and Answer Session

### Professional Discussion (underpinned with portfolio)

This assessment will take the form of a professional discussion, which must be appropriately structured to draw out the best of the apprentice's competence and excellence and cover the KSBs assigned to this assessment method.